

### How do I order tickets?

You may order tickets by visiting [centre.atlantaballet.com/community-programs/kids-in-step](http://centre.atlantaballet.com/community-programs/kids-in-step).

### Who needs a ticket?

All patrons need a ticket, including toddlers and infants.

### What is the price of a ticket?

All tickets are \$10.00 for both children and adults.

### Does our bus driver need a ticket?

We recommend all bus drivers stay with their buses to prevent vehicles from being towed.

### Are there any taxes or fees beyond the ticket price?

No taxes or additional fees will be added to the price of the ticket.

### When do I get an invoice?

You will receive an invoice via e-mail after we have received a completed order form.

### How do I pay?

Payments for the Kids In Step performance of *Atlanta Ballet's Nutcracker* can be made by mailing a check to:

#### Atlanta Ballet

#### Kids In Step Program

1695 Marietta Blvd. Atlanta, GA 30318

Payments by credit card can be made by calling 404.873.5811 x150.

Payments for the Kids In Step performance of Atlanta Ballet 2 presents *Beauty & the Beast* should be made directly with ArtsBridge at the Cobb Energy Performing Arts Centre.

### Can group payments be made in installments?

One payment per group is required.

### Do we get complimentary tickets with our purchase?

One complimentary ticket for a chaperone will be issued for every twenty tickets purchased. All patrons need a ticket. Teachers and chaperones must be included in your ticket order.

### What is the reservation deadline?

All tickets must be purchased one month prior to the performance date.

### Can I add tickets to my reservation?

Yes, tickets can be added to your existing order.

### Do you offer a discount to Title I schools?

No additional discounts are available for Title I schools.

### Are there lesson plans or materials about the performance available?

A study guide will be provided via email one month prior to the performance date.

### How can tickets be purchased for parents who want to attend?

Parent tickets must be added to the group's final request. All tickets must be purchased through the school/group order. Individual ticket purchases will not be made available for parents. Parents arriving separately from the bus are not guaranteed seating with their group.

### Will there be gifts for purchase?

Yes! The Atlanta Ballet Boutique will be on site for all Kids In Step performances.

### Can single tickets be purchased?

Single tickets are NOT AVAILABLE for Kids In Step performances. For single tickets to all other performances, please contact our box office at 404.892.3303 or visit [www.atlantaballet.com](http://www.atlantaballet.com).

### Do I pick up tickets or are they mailed in advance?

Homeschool vouchers will be mailed three weeks prior to the performance date. Schools will receive stickers for each ticket. **EVERY PERSON IN THE GROUP MUST WEAR THE STICKER TO GAIN ENTRY.** Lost stickers **WILL NOT** be replaced. Paper tickets are not necessary for schools arriving by bus.

### Do you e-mail a payment confirmation?

Yes. A payment confirmation will be e-mailed as soon as payment is processed.

### Can tickets be left at will call?

Will call will not be available at the theatre for Kids In Step shows.

### Do I bring my confirmation to the theatre?

Yes. All groups will be listed and checked in when entering the theatre. Please have your confirmation with you to avoid any confusion.

### Where will we be seated?

School groups will be seated on a first come, first served basis.

### Will we get a seating assignment confirmation?

No. Seating assignment confirmations will not be mailed. Seating is open and available on a first come, first served basis.

### Can we sit together?

Seating is based on a first come, first served basis. **YOU WILL NOT BE PERMITTED TO SAVE SEATS.**

### How long is the show?

Kids In Step shows are approximately one hour in length.

### Is this an abridged performance?

Yes. Kids In Step performances are approximately one hour in length.

### Where is the theatre located?

*Atlanta Ballet's Nutcracker* will be performed at The Fox Theatre, located at 660 Peachtree St NE, Atlanta, GA 30308.

Atlanta Ballet 2 presents *Beauty & the Beast* will be performed at the Cobb Energy Performing Arts Centre, located at 2800 Cobb Galleria Parkway, Atlanta, GA 30339.

### What time will doors open?

Doors will open approximately one hour prior to showtime.

### Are there eating areas at the theatre?

There are no available eating areas at either venue. Food and drinks will not be permitted in the theatre.

### What time should we arrive?

We advise you to arrive between one hour and forty-five minutes prior to the performance start time.

### Can we purchase tickets on site?

No, tickets will not be available for purchase on site.

### Where do we park?

**Cobb Energy Performing Arts Centre:** The facilities/venues can accommodate school buses, vans, and cars. Please be aware that vans and cars will incur a \$6 per vehicle parking fee at the Cobb Energy Performing Arts Centre. A third party contractor that runs the Cobb Energy Performing Arts Centre garage charges this fee. There is no charge for parking school buses. All buses, vans, and cars must comply with directions provided by on-site staff.

All vehicles should approach the Cobb Energy Performing Arts Centre from AKERS MILL ROAD. Upon entering the driveway, buses will be directed to the circular drive where they will temporarily pull up to the curb for unloading. A Cobb Energy Performing Arts Centre representative will board the bus and check in your school. Classes will be immediately unloaded, and buses will be directed to their designated parking areas.

**The Fox Theatre:** The Fox Theatre has parking for 10 buses on Ponce de Leon Avenue between Peachtree Street and W. Peachtree Street. However, no one is guaranteed a spot. The Atlanta police officers directing traffic will make the decision of whether a bus can pull over and park or not. All schools need to prepare alternate parking options. All drivers need to have operational cell phones, and a school contact person needs to call back his or her group's buses to The Fox Theatre when directed by Fox and Atlanta Ballet coordinators. School groups should remain seated until their school buses arrive and Fox staff calls the school to load its buses.

### Security at The Fox Theatre:

Your security is of the utmost importance to us! Each guest will be required to pass through a security check point in order to gain entrance in to the theatre. Magnetometers will be in use. Prohibited items include weapons of any kind (firearms, knives, pepper spray, etc), bags larger than 8.5"x11", illegal substances, outside food and beverage, animals or pets, and professional cameras. Thank you for your cooperation!

### Refund Policy:

All Kids In Step purchases are non-refundable. In case of inclement weather, tickets may be exchanged for future Kids In Step performances. The Atlanta Ballet Centre Programs Manager will work to accommodate you for a future Kids In Step performance the following year.

Due to venue location, Kids In Step performances follow the school closure policy of Fulton and Cobb Counties.

**In order to complete your reservation in a timely and efficient manner, all information and payments must be finalized one month prior to your performance date.**

For additional questions, please contact the Atlanta Ballet Centre Programs Manager at 404.873.5811 x150 or submit your downloadable order form to [education@atlantaballet.com](mailto:education@atlantaballet.com).